

Library Induction - Feedback Form

27 September returns

| Questions | Answers | |
|--|---|--------------|
| 1. Which Library induction session did you attend? | Beanbag | Seminar Room |
| | //////////////////// (30) | //// (4) |
| 2. Did the induction meet your expectation? | Yes | No |
| | //////////////////// (31) | |
| | Notes: I did not have an expectation | |
| 3. What did you enjoy about the induction session? | <ul style="list-style-type: none"> • Use of beanbags//////////////// (11) • Concise, clear and informative presentation//////////////// (16) • Relaxed, comfortable and informal atmosphere//////// (8) • Video on finding a book///// (5) • Library tour/helpful staff ///// (5) | |
| 4. What could have been done better? | <ul style="list-style-type: none"> • A slow tour instead of rushing around • Nicer sweets • Free copying money • Start could have been signposted • A hand out based on the presentation | |
| 5. What would you like to know more about? | <ul style="list-style-type: none"> • How to get hold of books not held by the library • Nothing at the moment. Have contact details and enquiry desk information • Facilities and support. • Library offers • The different sections in the library • Renting films • Primo • Following stack referencing | |
| 6. Any other comments | <ul style="list-style-type: none"> • | |

7. Quotes

- "It was delivered in a more relaxed way. It was straight forward and very helpful. Quite informative and practical...delivered beyond expectation.
- "I really liked the bean bags. The video was amusing, a casual refreshing change"
- "Informative presentation was very useful, very clear".
- "Enjoyable as it was short and snappy"
- "Small group size was good".
- "The tour guide, was willing to answer any questions".
- "I enjoyed the pleasant atmosphere and nice attitude of the staff".
- "It was nice and easy to understand".
- "Lovely attitude towards students. Short tight and clear session with a lot of useful information. The small groups of listeners made it all easier for me to take in all the information".
- "The beanbags are amazing".
- "I like the videos and picture slides, much better than just talking and reading from a screen, very informative, covered pretty much all we needed to know".
- "I will love to have beanbags all the time for reading or relaxing".
- "Although there is a large choice of books in the library, I'd really be glad if there was some more information for the fresher's.
- Nice presentation but maybe some more examples.
- The beanbags are really comfy and makes it easy to chat to people. I like the separate flows for different levels of noise etc.

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| 2. Did the induction meet your expectation? | Yes | No |
| | ///// ///// ///// ///// ///// ///// ///// // | /* (was better) /// |
| | | |
| 3. What did you enjoy about the induction session? | <ul style="list-style-type: none"> • Use of beanbags///// ///// /// • Concise, clear and informative presentation///// ///// ///// ///// ///// /// • Relaxed, comfortable and informal atmosphere///// ///// • Video on finding a book///// | |

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|---|--|
| | <ul style="list-style-type: none"> • Library tour///// // • helpful staff// • Sweets/ |
| 4. What could have been done better? | <ul style="list-style-type: none"> • More information on department books e.g. law/// • More indepth video • Book return and computer use • Signposting event venue // • Made more interesting// • More hands on approach e.g. using self-service machines/printers//// • Quite a lot of repetition (same as IS talk on Sunday) // • Subject area induction e.g. Law • Demonstration of finding a book/ taking books out/// • More chocolate • Bit less power point, bit more talking |
| 5. What would you like to know more about? | <ul style="list-style-type: none"> • Department library i.e. law//// • National library of Wales • More on requesting books on loan • Whether library offers academic magazines e.g. history today. • Primo/// • Green card area • Book withdrawal process • E-library// • Catalogue • How to get credits • How to use printing machines • Range of books and journals • Wi-fi • How to reserve a book • Departmental subject librarians |

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| 6. Any other comments | <ul style="list-style-type: none"> • Lots of repetition between this and other IS talks which I have been to. Not much new information • It was really superficial, but given the mix of backgrounds of everyone, appropriate |
| 7. Quotes | <ul style="list-style-type: none"> • Relaxing on the beanbags, music, friendliness, didn't drag on. • It made the library system clearer and it was nice to know help is available • Beanbags are a great idea • I can't really fault the presentation. I liked the video • The library seems like a very well organised and pleasant place to be and quite progressive • Interactive, good mix of visuals and lectures • The session covered all that you need to know in a relaxed and friendly way. Staff are all very helpful. • It was run in a friendly and informal manner with good contact with the public, equipping students with the necessary experience to use the library |

29 September 2010

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|---|--|
| | <ul style="list-style-type: none"> • Video on finding a book///// / • Library tour/ • helpful staff/// • Sweets • Presentation method (talk, tour, video)/// • Information on Self-service/ • Information on Zoning/ |
| 4. What could have been done better? | <ul style="list-style-type: none"> • Subject specific information&tours// • Quite a lot of repetition (IS talk on Sunday also repetition of talk and tour)// • Slide hand-out/ • Slower tempo/ • Demonstration: returning machine, printing, putting money on card///// • Soft and hard to hear (tours)/ • More interesting power point/ • Computer use |
| 5. What would you like to know more about? | <ul style="list-style-type: none"> • Primo/ • Voyager catalogue/ • Systems available in other libraries/ • Lexis Nexis/ • Electronic databases for research students/ • Subject specific e.g. Computer science; geography//// • Recent publications • Printing, photocopying/ • Returning books/ • Cost of printing and photocopy// • E-books and e-journals/ |

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| | <ul style="list-style-type: none"> • Finding books on the shelf/ • Wireless in the library/ |
| 6. Any other comments | <ul style="list-style-type: none"> • More subject-specific tours. More walking to show direction of subsections. Meet with specific subject librarians |
| 7. Quotes | <ul style="list-style-type: none"> • The presentation was quick and painless • The beanbags should be purchased for a relaxed reading zone. • The humour and lightly presentation made it easier to follow. Very detailed film) explanation of frequently asked questions • Keep the beanbags • Lots of useful information communicated in a relaxed session. Not too much information. I like the emphasis on where to find more help. • Love it • Beanbags are excellent. Love the idea of having quiet and louder areas. Hope it works. • I think the information services staff are really helpful and informative. They are great. Please keep it up. |

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| | <ul style="list-style-type: none"> • Recent publications • Printing, photocopying/ • Returning books/ • Cost of printing and photocopy// • E-books and e-journals/ • Finding books on the shelf/ • Wireless in the library/ |
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